



*Phiozah Ltd*  
RC 1475278

## QUALITY POLICY

Phiozah Ltd is committed to understanding and meeting client expectations while complying with statutory and regulatory requirements in the provision of quality Engineering, Procurement, Project Management and Manpower Supply services through the use of qualified personnel and processes subject to review for continuous improvement.

Consequently, Phiozah Ltd shall

- ❖ Ensure shared commitment to quality at all levels of the organization
- ❖ Establish objectives and measures which assure the achievement of our vision
- ❖ Adhere to the requirements of our management system
- ❖ Implement control measures which validate the compliance of our services to statutory and regulatory requirements
- ❖ Use customer feedback to develop and continually improve the quality of its service.
- ❖ Deploy processes and controls appropriate to the risks associated with our activities
- ❖ Review performance and the effectiveness of our management system to drive continual improvement.

It is the collective responsibility of all to drive the implementation of our policies and ensure the achievement of set objectives.

**Phiozah Ltd is committed to satisfying all applicable requirements and continually improving its quality management system.**

**Echefu Princess (MCoren, MNSE, PMP)**

Managing Director

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No 26 Ope Ifa Street Anthony Village,  
Lagos State, Nigeria.  
Email: [info@phiozah.com](mailto:info@phiozah.com), Website: [www.phiozah.com](http://www.phiozah.com)